PONGWE BEACH HOTEL TERMS & CONDITIONS

General

- Rates indicated are RACK
- Rates shown are per ROOM per night in US Dollars
- Rates exclude 4 US Dollar per person per night infrastructure tax
- We do NOT offer Full Board or All-Inclusive Plan.
- We CLOSE during the Rainy Season -17 April until 1 June
- Maximum number for a group booking is 12 pax

Festive Season Bookings:

- 16th Dec 10th Jan Minimum stay 5 nights
- NO Departures on: Christmas Eve & Day / New Year`s Eve & Day
- 4 years old & younger are free of charge

Festive Supplement

- Christmas Day (25Dec) USD\$ 50 per adult
- Christmas Day (25Dec) USD\$ 25 per per child
- New Year's Eve (31Dec) USD\$ 50 per adult
- New Year's Eve (31Dec) USD\$ 25 per child

Cancellation Policy

- 31-15 days prior to arrival dates 25% cancellation fee
- 14-8 days prior to arrival date 50% cancellation fee
- 7-2 days prior to arrival date 75% cancellation fee
- 48 hours and less prior to arrival date 100% cancellation fee
- Cancellation Fee is based on Bed & Breakfast Rate

Children's Policy

- We do accommodate children
- But NO children in Seaview Suites
- 5 years + in own room are charged FULL Price
- 5-11 years sharing with rates apply as above
- 12-year-old + qualify as ADULTS

^{*}Non-refundable reservations during Festive Season

Payment Terms

- We require a deposit of 25% of Balance to confirm bookings
- Full Payment is due BY THE LATEST 30 days prior to clients' arrival date
- Bookings not paid by required date will automatically be released and room re-sold
- Payment required by ETF / deposit into our Tanzanian NBC account as per details on invoice

LOYALTY PACKAGE – Terms & Conditions

- Special discounted rate of 20%
- Minimum two nights stay in any room type
- This applies to return guests only
- The package is not applicable to others travelling in your group if they are not return guests.
- Not redeemable in conjunction with other promotions
- Regular cancellation policy applies

**PLEASE NOTE - BY BOOKING PONGWE BEACH HOTEL ACCOMMODATION YOU AUTOMATICALLY ACCEPT AND AGREE TO ALL THE ABOVE TERMS & CONDITIONS